



Drobo Dashboard Release Notes Dec 19, 2018

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VERSION INFORMATION

Drobo Dashboard: Version 3.4.0 [107363]

SUPPORTED OPERATING SYSTEMS

Mac OS: 10.12.x, 10.13.x, 10.14.x
Windows: Win7, Win8, Win10, Win2008, Win2012

KEY HIGHLIGHTS

This is an update release of Drobo Dashboard. Key highlights for this release are:

Fixes in 3.4.0

- Prevent pop-up of Registration screen if device is already registered
- Fix localization issue with Russian
- Add timestamp in Dashboard notifications
- Add an option to disable support for smbv1 (NAS only)

Improvements/Fixes in 3.3.0

- Support for macOS 10.14.x
- Support for Drobo 8D
- New screen for notifications on pending updates
- New Shutdown and Eject button for DAS volumes
- Fix issue related to unsafe eject on USB DAS volumes (driver update)

Fixes in 3.2.1:

- Fix crash during shutdown of iMac Pro with a Thunderbolt Drobo device connected

Improvement/Fixes in 3.2.0:

- Re-design of Drobo Apps page for Drobo NAS devices
- Improved password reset process for Drobo NAS devices

Fixes in 3.1.6

- Fix crashes that was preventing UI launch

Fixes in 3.1.5

- Support for High Sierra (Mac 10.13.x)
- Improvements in UI and email messaging
- Bug fixes

Fixes in 3.1.4

- Special characters in password/username preventing share mount for NAS devices
- Dashboard generating ftp traffic even when automatic update is turned off
- Address localization issues

Fixes in 3.1.3

- Fix Dashboard GUI crashes

Fixes/Improvements in 3.1.2

- Support for Drobo 5D3
- Improvements in email alerts
- Fix unsafe eject issue seen during shutdown with encrypted volumes

Fixes in 3.1.1

- Fix an issue with registration of Drobo 5N device

Improvements/Fixes in 3.1.0

- Improved support for Email alerts using new and simplified Drobo Email Relay Server
- Fix localization issues in Japanese email alerts and Send diagnostics
- Fix issue with Thunderbolt driver not unloading on Mac when host (macOS Sierra) is rebooted

Changes/Fixes in 3.0.1

- Fix Dashboard discovery issue (Mac only) for direct attached devices

Improvements in 3.0.0

- Support for Drobo 5N2
- New notification mechanism for Drobo firmware, Dashboard and DroboApps updates
- Improved discovery time of Drobo devices by Dashboard
- Ability to collect diagnostics in the absence of discovery of Drobo device
- Ability to upload diagnostics to the Support portal through Dashboard
- Add support for Russian, Italian and Spanish languages

Fixes/Improvements in 2.8.5

- Add support for Turkish, Czech, and Polish languages
- Fix diagnostic capture issue seen on some devices

Fixes in 2.8.4

- Allow for firmware upgrade and DroboApps listing using different user credentials on the same host
- DroboApps categorization

Fixes in 2.8.3

- Support for Drobo 5C – the USB-C storage solution
- Fix intermittent failure seen during firmware auto-update

Fixes in 2.8.2

- Add support for Traditional Chinese
- Performance fix for smb sharing on Mac OS 10.11.5+
- Fix incorrect Transactional Tier reporting with larger SSDs

Fixes & Improvements in 2.8.1

- Improved support for DroboApps
- Fixes for Apple Thunderbolt certification

KNOWN ISSUES

For Mac High Sierra or Mojave users, please note Drobo Dashboard application will need to be allowed under “Security & Privacy -> General” settings.

BEST PRACTICES

In accordance with industry best practices, you should always backup your data before any firmware upgrade. For more information, please visit drobo.com/support

Make sure that you keep all software up to date. This includes Drobo Dashboard, which as of this writing the latest release is 3.4.0.

RELATED TECHNICAL DOCUMENTATION

Current Drobo technical reference materials are available on the Drobo Support Website (<http://www.drobo.com/support>). This includes:

- *Knowledge Base*
- *Best Practices*
- *Product Documentation*

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